| **Business Function**  **(Name/Description)** | **Functional RTO**  **(Days)** | **Disruption Duration** | **Impact Ratings** | | | | | **System Dependencies** | | **Comments/Rationale** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Customer Service**  **(H/M/L)** | **Operations**  **(H/M/L)** | **Financial**  **(H/M/L)** | **Legal/ Regulatory**  **(H/M/L)** | **Human Well-Being**  **(H/M/L)** | **System**  **Requirements** | **System RTO**  **(Days)** |
|  |  | 1 Day or Less |  |  |  |  |  |  |  |  |
| 2-3 Days |  |  |  |  |  |  |  |
| 4-7 Days |  |  |  |  |  |  |  |
| 8-14 Days |  |  |  |  |  |  |  |
| 14+ Days |  |  |  |  |  |  |  |
|  |  | 1 Day or Less |  |  |  |  |  |  |  |  |
| 2-3 Days |  |  |  |  |  |  |  |
| 4-7 Days |  |  |  |  |  |  |  |
| 8-14 Days |  |  |  |  |  |  |  |
| 14+ Days |  |  |  |  |  |  |  |
|  |  | 1 Day or Less |  |  |  |  |  |  |  |  |
| 2-3 Days |  |  |  |  |  |  |  |
| 4-7 Days |  |  |  |  |  |  |  |
| 8-14 Days |  |  |  |  |  |  |  |
| 14+ Days |  |  |  |  |  |  |  |
|  |  | 1 Day or Less |  |  |  |  |  |  |  |  |
| 2-3 Days |  |  |  |  |  |  |  |
| 4-7 Days |  |  |  |  |  |  |  |
| 8-14 Days |  |  |  |  |  |  |  |
| 14+ Days |  |  |  |  |  |  |  |
|  |  | 1 Day or Less |  |  |  |  |  |  |  |  |
| 2-3 Days |  |  |  |  |  |  |  |
| 4-7 Days |  |  |  |  |  |  |  |
| 8-14 Days |  |  |  |  |  |  |  |
| 14+ Days |  |  |  |  |  |  |  |

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